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LEADERSHIP FOR EDUCATIONAL INNOVATION

# The impact of good leadership towards the EU SMEs: a proposition for microcredentials in Emotional Intelligence learning model course

"LAILA"

Leadership per l'innovazione educativa nelle imprese ed organizzazioni pubbliche e private

ERASMUS+KA2 - SMALL SCALE PARTNERSHIP

Project n. 2021-2-IT02-KA210-ADU-000049167

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# The impact of good leadership can reach beyond immediate LAILA team members and stretch towards the EU small and medium enterprises

Typically, those who guide others with emotional intelligence operate with higher levels of self-awareness, accountability, and quality communication. These leaders have the flexibility and adaptability to respond to the emotional needs of others with tact, diplomacy, and composure.

Developing your emotional intelligence will allow you to build stronger interpersonal connections and help build a healthy and productive culture in the workplace. With more of your team feeling supported at work, you will see a boost in engagement and productivity.



Having the recognition and control of both your personal and social competences will elevate your skills to a new level and allow you to lead with conviction and authenticity.

## Is this Microcredential right for the KA2 EU project?

This Microcredential is designed for those who are ready to take their leadership to the next level. Whether you are a manager looking to improve team dynamics or an aspiring leader aiming to build stronger interpersonal connections, those who wish to provide more guidance and support to their team will find great value in this LAILA PROJECT.

## What is a Microcredential?

Microcredentials are certifications of assessed competency in high-demand skills and knowledge areas that are industry-recognised and can be achieved in shorter timeframes than other AQF award qualifications. Built from the individual units of Vocational Qualifications, LAILA Microcredentials give you the opportunity to focus your study and upskill only in the area aligned to your goals. Upon successful completion, share your Microcredential on digital platform <http://laila.aeva.eu/> to display your growing professional value to current and future employers. Your Microcredential can stand alone as an independent credential or be used as recognition towards a LAILA qualification process.

# The learning process



## LEARN ONLINE WITH EXPERT INSTRUCTORS

Progress through your unit in 8-weeks of self paced access



## COMPLETE THE ASSESSMENT

Test and demonstrate your understanding of curriculum with online facilitator-marked assessments



## EARN A RESPECTED CREDENTIAL

Complete your study and gain a highly recognized and respected credential



## SEIZE YOUR CAREER FUTURE

Leverage your Microcredential with current and future employers to demonstrate your skills and commitment

# Microcredential in developing and applying Emotional Intelligence

## Delivery Mode

This Microcredential is delivered fully online through the LAILA learning platform to provide interactive learning content, and access to live virtually delivered seminars, drop-in coaching sessions, all completely online.

## Pathway

This unit is accredited and forms a pathway into the Certificate of Attendance of Leadership and Management – [Leadership per l'innovazione educativa nelle imprese ed organizzazioni pubbliche e private](#)

## Designed to accommodate a full-time schedule

This Microcredential is highly accessible by working professionals and provides a self-paced learning experience for participants

## Learning outcomes

Upon completion of this unit you'll be able to:

- Prepare to develop emotional intelligence
- Develop emotional intelligence

## Assessment

Within the LAILA assessment model, competency is demonstrated through answering knowledge questions and completing workplace-based practical assessment tasks. These tasks may include the need to utilize workplace-based activities involving others or participation in role plays.

# Microcredential Outline

## Six LAILA Webinars

@ <http://laila.aeva.eu/>

### Topic 1:

#### Prepare to develop emotional intelligence

- Develop evaluation criteria for assessing emotional strengths and weaknesses
- Assess emotional strengths and weaknesses against evaluation criteria
- Identify and analyse potential emotional stressors in the workplace
- Identify methods for responding to emotional stressors
- Seek feedback from others to identify and confirm methods for responding to emotional stressors in the workplace

### Topic 2:

#### Develop emotional intelligence

- Analyse and document emotional responses of co-workers
- Develop a plan for identifying and responding to a range of emotional expressions
- Apply techniques that indicate flexibility and adaptability in dealing with others in the workplace
- Apply techniques that show consideration for the emotions of others when making decisions
- Consult with relevant stakeholders and identify improvement areas for own emotional intelligence

### Topic 3:

#### Promote development of emotional intelligence

- Identify workplace opportunities for others to express their thoughts and feelings
- Develop tasks for assisting others to understand effect of personal behaviour and emotions on others in the workplace
- Implement identified opportunities and tasks in the workplace according to organisational policy and procedures



# Benefits of Microcredentials

How does a Qualification Microcredential help you accelerate your career?

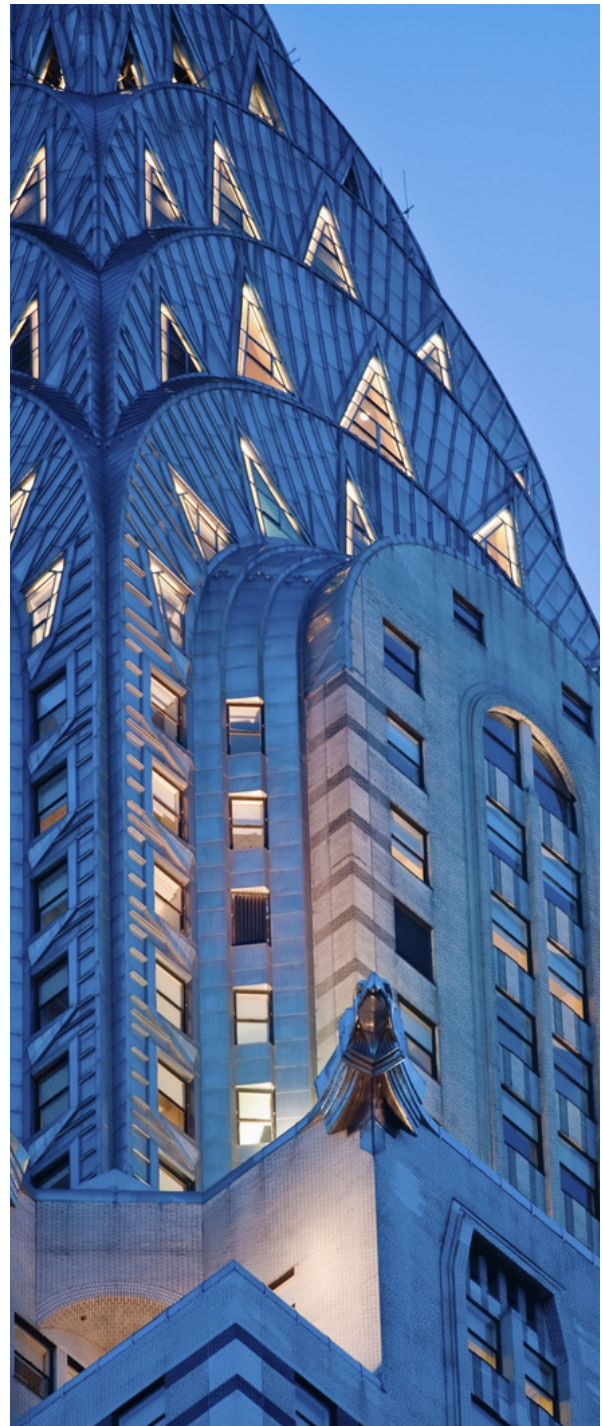
## Efficient Upskilling For Faster Impact

LAILA Microcredentials are delivered in a self paced fully online model desired to be completed over 6 webinars depending on the complexity of the course. Enrolling in a Microcredential enables you to focus your development in the specific area that aligns to your capability gaps or goals. Meaning you only learn the most relevant new knowledge and skills as needed.

## Gain Industry-Recognised Skills

Microcredentials are endorsed and developed specifically to support the changing needs of the IT-ES-PT 24 workforce with flexible and focused learning and training.

Your Microcredential provide you with industry recognition for new skills and knowledge and highlights your commitment to development.



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